

# Accommodation Rules

1. The accommodation facility provides accommodation only to guests over 18 years of age; persons under 18 may not be accommodated without an adult. Each guest must present a valid identity document. The guest is obliged to pay the accommodation price according to the valid price list upon arrival. The reception has the right to refuse accommodation to persons who evidently do not meet the conditions of these Accommodation Rules or who have breached them in the past.
2. Before the start of accommodation, the accommodation provider reserves the right to require a deposit of CZK 1,000 / EUR 40, payable upon arrival. In the event of any damage, breach of these Accommodation Rules, or other legitimate claim of the accommodation provider, the deposit may be used to cover such damage, contractual penalty, or claim. Any unused part of the deposit will be refunded on departure using the same payment method as used for payment (cash/card).
3. All accommodated guests must observe quiet hours from 22:00 to 06:00.
4. The use of private cookers, kettles, electric heaters and other appliances with high power consumption or increased thermal risk is prohibited. Bringing your own TV, radio receiver or refrigerator is also prohibited.
5. Guests are obliged to keep order in the rooms and common areas. They are obliged to allow housekeeping staff to clean the room and common areas.
6. Whenever leaving the room, the guest is obliged to check that the lights are switched off, all electrical appliances not intended for continuous operation are switched off, water valves are closed and the doors are closed.
7. Guests may not, without the accommodation provider's consent, make any changes to the accommodation premises (moving furniture, sticking items on walls, removing furniture from the room, etc.). The guest is not entitled to interfere in any way with the electrical installation, wiring, sockets, lighting or other equipment located in the room. Only ordinary personal appliances, such as chargers, laptops or hairdryers, may be plugged into the sockets.
8. Smoking is strictly prohibited throughout the accommodation facility, except in areas designated by the accommodation provider. Breach of this ban is a reason for immediate termination of the stay and the imposition of a fine of CZK 1,000.
9. It is prohibited to behave in an inappropriate, noisy, aggressive or harassing manner in the accommodation facility, especially under the influence of alcohol or addictive substances. Such conduct may be a reason for restricting access to the accommodation facility, immediate termination of the stay and the imposition of a fine of CZK 1,000.
10. Each guest is obliged to be appropriately dressed in the common areas of the accommodation facility and to behave considerately towards other guests and employees of the accommodation provider.
11. Any damage to the equipment of the accommodation facility must be reported immediately by the guest and compensation for the damage must be agreed on the spot. Faulty or damaged equipment must not be used further.
12. Visitors may be received in the accommodation area only from 8:00 to 18:00 with the consent of a reception staff member. Outside these hours, only accommodated guests may enter the accommodation area. A condition for permitting a visit is that the visitor must present a valid identity document.
13. The guest must end the stay by 10:00 on the day of departure. Any extension of the stay must be reported to the reception in advance. In the event of full occupancy, the request may not be granted. If the guest fails to meet this deadline, the accommodation provider may charge the guest for the following day.
14. The accommodation provider is not liable for any items, valuables or financial funds left behind or forgotten by guests.

**Each guest is obliged to comply with the provisions of these Accommodation Rules. In the event of a serious breach, the accommodation provider has the right to withdraw from the accommodation service contract before the agreed period expires and to impose a fine of CZK 1,000.**

**Valid from 1 January 2025**