

# Hotel policy

1. The hotel may provide accommodation to a guest over 18 years of age (younger persons cannot be accommodated without an adult present). Each guest must show a valid identity document. The guest is required to pay the price for accommodation according to the current price list upon arrival. **The reception has the right to refuse to accommodate those who clearly do not meet the conditions of the hotel policy or have violated it in the past.**

2. **The hotel reserves the right to require a deposit of 1.000 CZK / 40 EUR payable on arrival. In case of any damage or violation of the hotel's policy. The entire amount will be forfeited to the hotel. Otherwise, the deposit will be refunded in full on departure, in the same way as it was paid (cash/card).**

3. For all guests staying in the hotel, there is a ban on disturbing the night peace from 22:00 to 06:00.

4. **It is forbidden to use private cookers, kettles and other thermal appliances. It is also forbidden to bring in own TV, radio or fridge.**

5. Guests are required to keep their rooms and shared areas tidy. They are also required to allow the maids to clean the room and shared areas.

6. All guests are required to check that the lights are turned off, water taps are turned off and doors are locked after leaving the room each time.

7. **Guests must not make any changes to the accommodation premises (moving furniture, taping walls, removing furniture from the room, etc.) without the accommodation provider's consent.**

8. **Smoking is strictly prohibited in the entire hotel! The only exception is the balconies behind the elevator. Violation of the ban is a reason for immediate termination of the stay and a fine of 1.000 CZK.**

9. **It is strictly forbidden to be drunk or under the influence of intoxicants in the hotel. Such individuals may be restricted from entering the hotel and their stay may be terminated immediately and they may also receive a fine of 1.000 CZK.**

10. **Each guest is required to dress appropriately in the shared areas of the hotel and to behave respectfully towards other guests and hotel staff.**

11. The guest is required to report any damage to the hotel facilities and to pay compensation.

12. Visits are possible from 08:00 to 18:00 only by arrangement with the receptionist. Visitors must show a valid ID to be allowed to visit.

13. **Guests must check-out until 10:00 on the day of departure. If they wish to extend their stay, they must inform reception in advance. In case of full occupancy, the guest may not be allowed to stay any longer. If the guest fails to meet this deadline, the hotel may charge the next day of the stay.**

14. **The hotel is not responsible for any abandoned or forgotten belongings, valuables or cash.**

Each guest is required to obey these rules, in the case of a serious violation, the hotel management has the right to withdraw from the contract of providing accommodation services before the expiration of the previously agreed period and to charge a fine of 1.000 CZK.